

Role Description

Deputy Chief Executive Officer

Organisation General Information

The Pacific Disability Forum (PDF) is a regional peak body that works in partnership with Disabled Persons Organisations in the Pacific region. Our aim is to build the capacity of these organisations and improve the lives of persons with disabilities in the Pacific through advocacy.

Objective

The Deputy Chief Executive Officer is responsible for supporting the CEO's delivery of all PDF activities, and particularly including Program management and monitoring and evaluation for the Pacific Disability Forum.

Outcomes

Organisational Stakeholders

Deputy CEO outcomes include:

1. Support to the CEO

- PDF represented in public forums
- Relevant internal and external meetings led and/or attend as required by the CEO
- Leadership and contribution to the development of disability policy and practice
- Documents for funding opportunities researched and prepared
- Input provided into CEO's Board reports

2. Manage and lead the Program function:

- Assistance provided in preparing project / programme development
- Cohesive leadership to Program managers/officers provided
- Programs are implemented as proposed and meet target objectives
- Internal Program budgets developed and managed
- Support and learning opportunities for staff provided
- Donor and PDF policy management is compliant
- Program reports for Board and Donors are timely and complete
- 3. Oversight of monitoring and evaluation of Programs provided
- 4. Management of member and stakeholder support provided
- Support provided to members, with accurate and timely advice and information



- A database of current information, research, projects, initiatives maintained
- Advocacy is led and supported

5. PDF image and value standards demonstrated at all times

Responsibilities - Critical Competencies

Competence	Description
Business	
Strategic Development	Translate the strategic direction into action-oriented strategies and plans.
Business Performance	Establish performance management measures managing adjustments and variations
Planning	Develop long term operational or business plans.
Resource Management	Ensure organisational success by managing the resources while considering priorities, barriers and obstacles.
Information Analysis	Evaluate options and make decisions / recommendations based on information provided.
Documentation	Present information in a report that explores the links between the issues and draws conclusions.
Communication	Adapt communication techniques to suit different audiences, handle complex and /or sensitive topics.
Customer	
Promotion	Promote products/services by demonstrating the benefits of these to the customer
Relationship Building	Build long-term relationships working as a trusted advisor.
Quality Focus	Create an environment where staff are empowered and proud of the quality of their work.
Organisational Values	Create a culture that fosters high value standards.
People	
Leadership	Involve the work groups in developing and delivering on the performance objectives while sharing ownership of the accountabilities.
Team Orientation	Create an environment that values fairness, cooperation, trust, and group identity.
Facilitation	Ensure work delegated is completed in an effective and timely manner, accepts accountability.



Problem Solving Develop and prioritise a course of action to satisfy a set of conflicting

objectives or agendas.

Negotiation Lead a negotiation, focusing on the outcomes and needs of each party and

building common ground.

Self-Management Monitor your performance by tracking critical steps, monitoring progress and

making necessary adjustments.

Professional

Technical Strength Analyse a problem and develop the solution using standard procedures and

methods – technical specialist.

Research Establish a research plan/brief incorporating the research methodologies,

limitations and implications of the results.

Qualifications

Qualification Discipline

Desirable

Higher Degree incl. Post Grad Cert or Public Administration, Disability Policy, Advocacy/Communications or

Dip equivalent

Preferred

Degree Humanities / Social Science

Work Knowledge and Experience

- Proficiency in the use of computers, software applications MS Word, Excel, database packages etc.
- Experience in monitoring and evaluation of programmes
- Fluency in oral and written English
- Considerable professional experience in programme management in the public or private sectors
- Professional experience in the disability sector
- Demonstrated experience in a representational role

Requirements

Language Proficiency

Excellent command of English

Strong written and spoken English language proficiency



Interactions

Interaction

Internal

Chief Executive Officer

Employees

Manager Human Resources

External

Board Members

NGO's / CSO's

Stakeholders

Contractors

Donors

Government Officials

Industry Associations

Media

Members and advocacy groups

Peak bodies

Regulators

Attributes

Behavioural Styles

Accountable Assumes full responsibility for own actions and identifies with the success or

failure of own part of the overall work/goal.

Integrity Adherence to moral and ethical principles; soundness of moral character;

honesty.

Reliable Is able to be trusted to do what is expected or has been promised, puts in a great

amount of effort believing in the value of work.

Achiever Puts in effort to achieve a desired result or goal and is motivated by this end and

the overall accomplishment.

Experimenter Tries out new procedures, ideas or activities.



Interpersonal Styles

Perceptive Shows keen insight and understanding of issues or situations.

Realistic Shows concern for facts and reality, rejecting the impractical.

Self Sufficient and Assured Readily copes with situations without recourse/need of others, showing

confidence and belief in oneself and one's own abilities

Team Oriented Enjoys being with others as part of a group or team.

Objective Impartial and honest in dealings with others, eliminating own feelings and view

to reach a balanced judgement.

Thinking Styles

Analytic Able to separate things into their constituent elements in order to study or

examine them, draw conclusions, or solve problems.

Holistic thinker Considers issues/situations as a whole rather than analysing or dissecting the

parts.

Initiative Takes action and makes decisions without the help or advice of other people.

Decisive Reaches conclusions, promptly and firmly.

Well Organized Controls tasks in a well thought out and critical manner

Numerate Shows abilities in quantitative thought and expression.